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INTEROFFICE MEMORANDUM

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**TO:** ALL STAFF MEMBERS  
**FROM:** PATRICK GAREAU  
**SUBJECT:** ANNUAL SURVEY  
**DATE:** 6/2/2010

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## **Congratulations and Thank You!!!!**

**As always, Staff Members from every department did an outstanding job providing the highest quality loving care and services to our residents this week. The only difference with this past week is that you had the opportunity to show what you do each and every day to some outside observers: The Ohio Department of Health.**

**A perfect survey is EXTREMELY rare in any facility, but especially so in one the size of the Manor. You all have worked so hard for the benefit of those who depend on us: our residents. Thank you for your dedication and hard work.....and CONGRATULATIONS!!! God bless you.**