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**FOR IMMEDIATE RELEASE**

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### **Cleveland's Best Kept Secret, St. Augustine Health Campus, ranks No. 2 in the State**

Cleveland — located just moments from downtown Cleveland and beautiful Lake Erie, a team of individuals give of themselves day in and day out to make life better for those they serve. Their efforts were recognized this past week, when the Ohio Department on Aging rated St. Augustine Health Campus, the second best in the State for customer and family satisfaction - this following a perfect survey by the Ohio Department of Health in May.

St. Augustine, located in the old St. John's Hospital Building at W. 78<sup>th</sup> and Detroit, has been serving the chronically ill and aging of the community of 41 years. "We often hear from families that St. Augustine is the best kept secret in town," said Patrick Gareau, President/CEO. As a not-for-profit, our mission and our values are at the forefront of all that we do. "Our staff is dedicated to doing the "right thing" – to providing dignity, love and compassion to the residents we serve. This is a tribute to all that they do"

The survey, conducted by the Scripps Gerontology Center of Miami University, asked nearly 30,000 family members from 931 facilities in the state, their opinions on activities, administration, choices, direct care and nursing, laundry, meals and dining, social services, therapy and general satisfaction. Researchers identified two key questions that sum up the respondent's perception of the home: "Overall, do you like this facility?" and "Would you recommend this facility to a family member or friends?" St. Augustine, along with fifteen other facilities scored 100% these two questions.

St. Augustine provides short and long term rehabilitation, skilled nursing, long term care, and assisted living to over 300 individuals on the Campus each day.

Over the past ten years, St. Augustine has added additional programs and services to its Health Ministries ~ Home Health Care, a Child Enrichment Center, Older Adult Services, Pastoral Care with the Sister Servants of Mary Immaculate, Emerald Village Retirement Community and Holy Family Home & Hospice~ to be able to meet the needs of the chronically ill and aging of the community through all stages of life.

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