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### **St. Augustine Health Campus Receives 5-Star Rating**

Cleveland — St. Augustine Health Campus is listed among the top 10 percent of nursing homes nationwide to receive a five-star overall quality rating by the Centers for Medicare & Medicaid Services (CMS).

The Centers for Medicare & Medicaid Services unveiled a star rating system that rates each of the country’s 16,000 nursing homes that participate in Medicare. Ratings are based on data from health inspection surveys, staff-to-patient ratios and 10 quality measures, including how well a home responds to residents' declining mobility, high-risk bedsores and pain. The rating also factored in whether facilities use excessive physical restraint. The ratings are available online at [www.medicare.gov](http://www.medicare.gov).

A five-star ranking means much above average, a four-star ranking means above average, a three star ranking means about average, a two-star ranking means below average and a one star ranking means much below average. Only 21 out of 398 nursing homes in the Eastern Ohio region (27 counties) and 6 of the 103 nursing homes in Cuyahoga County received 5-stars. Out of the 21, five were hospital based, and the average number of beds was less than 100 compared to the 248 served at St. Augustine.

“We are honored to receive the five-star rating because it validates the quality care and outstanding service we strive to provide our residents” said Patrick Gareau, President/CEO of St. Augustine Health Campus. “It’s the result of a lot of hard work and dedication on the part of our employees. The exceptional clinical care is enhanced by a person-centered approach to care that celebrates life and honors and respects the voice of those we serve”.

The rating system was created to help consumers, their families and caregivers compare nursing homes more easily. But he and other local nursing home administrators caution that people shouldn't rely on the rating system alone when selecting a nursing home.

"Look at these ratings, but also look at the whole picture," said Dana Carns Marketing Director at St. Augustine, “The most important thing is to listen to the word of mouth and go for a visit. Pop in unexpectedly and see what kind of reaction you get. Try to find someone who is already living there and go visit them, talk to their relatives and see how they feel. Finding the right fit is important. On a recent survey by the Ohio Department of Aging, 97% of St. Augustine’s residents said they would recommend it to others.

St. Augustine Health Campus provides health care and assisted living for 350 residents, including patients who need skilled nursing and rehabilitative care. 2009 marks the 40<sup>th</sup> anniversary of St. Augustine Health Campus, a premier non-profit, faith based facility on Cleveland’s near west side, founded by the Catholic Diocese of Cleveland. For more information, call 216-634-7400.

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### **St. Augustine Health Campus**

**Rehabilitation, Subacute, Skilled Nursing**  
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**Assisted Living**  
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